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Commission

Product Safety Recalls Australia

Advanced recall search

Maintenance View - GM Holden Ltd—RG Colorado & RG Colorado 7 [SA - 23 Apr, 2015 17:39:28 onwards]

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Version:

Display: as content in a list as a hyperlink

GM Holden Ltd—RG Colorado & RG Colorado 7

PRA number: 2015/14657

Date published: 23rd April 2015

Product information

Product description

2014 & 2015 RG Colorado Crew Cab, Single Cab, Space Cab, and RG Colorado 7 SUV

Identifying features

MY2014 to MY2015 Holden RG Colorado & RG Colorado 7

- Affected Build Range is from: MMU145DK0EH600244 to MMU156FK0FH616228
- Affected Production Dates: 04 SEP 2013 to 21 JAN 2015

What are the defects?

The Alternator B+ Electrical Cable may have been assembled in contact with a steel bracket at the battery tray. Under certain driving conditions the insulation on the cable may wear, resulting in the potential for an electrical short circuit to develop between the cable and the bracket.

What are the hazards?

If the defect occurs, there is a risk that the cable insulation may melt or catch fire, which may pose a risk of injury to the vehicle occupant(s) and other road users.

Where the product was sold

- Nationally

Traders who sold this product

All Holden Dealers Nationally

Supplier

GM Holden Ltd

What should consumers do?

Holden will write to all affected customers to notify them of required action.

Private information

Number of unique products

2

Quantity affected

26254

Initiated

Regulator contacted supplier in relation to the product/s prior to deciding to recall?

No

Product details

Product is supplied with a warranty registration card or an online registration option

Unknown

Supply chain

Supply chain position(s)

- Importer / Distributor / Wholesaler

Product's country of origin

Thailand

Processes/mechanisms are in place to track the product through the supply chain

Yes

Injuries

Known injuries or damage

There have been 7 reports of fire damage but no reports of related injuries resultant of this condition

Recall advertising

Publicity action

This recall will not be advertised. All customers of our vehicles that are within the affected range will be notified via customer letters in accordance with the FCAI "Code of Practice for the Conduct of an Automotive Safety Recall".

Consumers are offered incentives to return the product (e.g. cash, gift card, discount)

No

Supplier details

Contact details

Name: [Redacted]
Phone 1: [Redacted]
Email: [Redacted]

Nominated representative contact details

Name: Holden Customer Care
Phone 1: 1800632826

Staff entered data

Administratively closed

No

Recall type

MotorVehicle

Regulator(s)

Department of Infrastructure and Regional Development (DIRD) [edit]

Home regulator(s)

Department of Infrastructure and Regional Development (DIRD) [edit]

Product classification

1.04.01 Passenger car (GPC: 77000000)

Staff only

Date created: 21st April 2015

Date first published: 23rd April 2015

Initial assessment

Hazard

Not entered

Risk

Not entered

Final assessment

Hazard

Not entered

Risk

Not entered

Level of recall

Consumer

Progress Reports

Progress report reminders enabled: No

Next progress report due: 21st June 2015

Reminder sent: Never

No progress reports submitted for this recall

Staff Actions

No actions have been recorded for this recall.

Add action

Close this recall?

If you are the regulator responsible for this recall and you need to close it then please enter the product success rate and optionally a description of what the success rate means and click the 'Close recall' button.

Success rate: %

Success rate description: