

Receipt number

MR6441

Please quote this number if contacting ACCC staff about this report

Date submitted

27th September 2013. 10:34:32


Product recall

As the product identified in your mandatory report has been associated with the death or serious injury or illness of a person you should consider whether a voluntarily recall of your product is required. Further information on conducting a recall can be found at www.recalls.gov.au.

To submit a recall notification with your details pre-filled please use the link below. If you are unable to complete a recall notification at this time, you may wish to copy this hyperlink for use at a later stage.

<http://www.productsafety.gov.au/tag.RedirectToRecallForm?mandatoryReportItemId=1003139&key=f4aa668021f81f9da1556b130677dd8b2080806a>

Updating this mandatory report

If further details on this mandatory report become known, or if you believe information submitted in this mandatory report may be incorrect, you can submit updated information to the ACCC by clicking the following link:  Update this mandatory report





Submitted mandatory report

Incident details

Who advised you of the incident	Customer feedback
Date you were made aware of this incident	26 th September 2013
State where incident occurred	VIC
How did this incident occur	Customer claims the BBQ "blew up" causing burns to face and lungs.
Is this report about a food or drink product?	No

Injured persons

Injured person (1)

What occurred	Serious injury or illness
Describe the death, serious injury or illness (including onset time if food related)	Burns to face and lungs
Incident date	
Gender	
Age	
Name	
Injured party's contact details	Unknown

Product information

Product name	Jumbuck 4 Burner BBQ
Product description	Timber 4 burner BBQ
Identifying numbers (e.g. Serial Numbers, Batch Codes etc)	
Country of manufacture	China
Years the product has been in the Australian market	

Locations where the product is available for sale

Role(s) you have in the supply of this product

Countries where you exported the product (leave blank if you did not export the product)

Contact details of who supplied the product to you

The quantities manufactured, imported, exported and/or supplied within Australia. Include units and date ranges where appropriate. The quantities may be approximate:

PRA number (if product has previously been recalled)

Intended age group for this product

- Nationally (all states and territories)
- Retailer (includes restaurants, caterers etc)

Action taken

What action have you taken or intend to take in relation to the product or service

We only just received the BBQ but will now conduct further investigation.

Additional Information/Comments

Additional information or comments

Waiting on customer to supply further details of incident to assist in the investigation.

Reporter details

Business name

Bunnings Group Limited

Business ABN

26008672179

Contact name

Nathan Martindale

Contact position

Compliance Administration Manager

Phone (1)

(03) 8831-9119

Phone (2)

Fax

Email

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Address line 2

Suburb

Hawthorn East

State

VIC

Postcode

3123

Country

Australia

Consent to disclosure

Consent was provided for the following statement:

I consent to disclosure of this notice to one or more of the following government regulators on the understanding that any such disclosure would continue to be treated as confidential by the receiving party:

- Therapeutic Goods Administration (for notices relevant to therapeutic goods);
- Australian Pesticides and Veterinary Medicines Authority (for notices relevant to pesticides and veterinary medicines);
- Food Standards Australia New Zealand (for notices relevant to food) and the following state and territory food regulators: NSW Food Authority, ACT Government Health Directorate, Victorian Department of Health, Queensland Health, SA Department of Health, NT Department of Health & Human Services, Tasmanian Department of Health & Human Services, Department of Health WA;
- Ministry of Business, Innovation and Employment (for notices relevant to product safety in New Zealand);
- Department of Infrastructure and Transport (for notices relevant to motor vehicles);

- Energy Safe Victoria, Queensland Electrical Safety Office, Queensland Petroleum and Gas Inspectorate, Office of the Technical Regulator South Australia, NT WorkSafe, EnergySafety WA, ACT Planning and Land Authority, Workplace Standards Tasmania (for notices relevant to gas or electrical safety);
- Staff of ACT Office of Regulatory Services, NSW Fair Trading, QLD Office of Fair Trading, SA Attorney General's Department, TAS Consumer Affairs and Fair Trading, VIC Consumer Affairs and WA Department of Commerce (for notices relevant to incidents that occurred in these jurisdictions).

Please note that this consent operates in addition to the exceptions to the confidentiality of notices provided for in s.132A(2).