

Tillig, Louise

From: Christopher McGreal <christopher@bwes.com.au>
Sent: Tuesday, 17 March 2015 12:31 PM
To: Recalls
Cc: Elaine Clayton; Geoffrey Booth; Lloyd Knipe
Subject: RE: Recall Notification to the Minister under Section 128 of the Australian Consumer Law for the 'Prince Oxygen' Shower Gel 1L, Item Code (PLU) 26089737
Attachments: Prince Oxygen Shower Gel Recall Notice 2015_03_12 V07.pdf
Importance: High

Dear ACCC Product Safety Branch,

Could someone please call me in regards to the recall of the 'Prince Oxygen' Shower Gel 1L. Who is the best contact at the ACCC for this recall?

The attached recall notice is being released to be used in-store at ALDI Stores. I will provide an update when this has been completed, so that the recall can be published on the ACCC Recalls Australia website.

Regards

Christopher McGreal
New Business Development & Projects Manager

T: 612 9773 7000 **E:** christopher@bwes.com.au
F: 612 9773 0700 **W:** www.bwes.com.au
M: [REDACTED] **A:** 273 Milperra Rd, Revesby (Sydney), NSW 2212, Australia

Black & White Engineering Solutions Pty Limited
'providing clear solutions'

The information contained in this communication (including any attachment) is believed to be true and accurate. This communication (including any attachment) has been prepared by BWES and is based on the available information at the time of sending. The information contained in this communication (including any attachment) should be used as a guide only and may cease to be applicable if the product's design or application is altered. BWES does not take responsibility for any interpretation or decisions made by any party on the information provided in this communication (including any attachment).

Furthermore, the information contained in this communication (including any attachment) is confidential, may be subject to legal privileges, may constitute inside information, and is intended only for the use of the addressee. It is the property of BWES or its relevant affiliate. Unauthorized use, disclosure or copying of this communication (including any attachment) or any part thereof is strictly prohibited and may be unlawful. If you have received this communication (including any attachment) in error, please notify BWES immediately by return e-mail and destroy this communication and all copies thereof, including all attachments.

BWES will not be responsible for any injury, loss or damage suffered by any party who is not the intended recipient of this communication (including any attachment) acting or relying on any information or advice contained in this communication (including any attachment).

From: Christopher McGreal
Sent: Thursday, 12 March 2015 4:28 PM
To: 'recalls@recalls.gov.au'
Cc: 'Angela.OShea@aldi.com.au'; 'Kelly Taylor'; 'Jason Krishnan'; Elaine Clayton; Geoffrey Booth; Lloyd Knipe
Subject: Recall Notification to the Minister under Section 128 of the Australian Consumer Law for the 'Prince Oxygen' Shower Gel 1L, Item Code (PLU) 26089737
Importance: High

To the Hon Bruce Billson,

We are writing on behalf of our client Trend Laboratories Pty Ltd T/A TrendPac with respect to their 'Prince Oxygen' Shower Gel 1L, Item Code (PLU) 26089737 available which was first sold from 19th February 2015 to 10th March

2015 at ALDI Stores. As required, we hereby make notification that this product is being voluntarily recalled under Section 128 of the Australian Consumer Law.

We have elected to make this notification by email, and ask that the recall not be published on recalls.gov.au until we have received confirmation from your office that the proposed recall notice artwork is acceptable and communicated the recall to all stores. We foresee this process being finalised by close of business on Tuesday 17th March 2015. As such the recall can be published on Wednesday 18th March 2015.

The attached document contain the information requested as part of the ACCC's online recall submission process. A proposal of the recall notice artwork is also attached for your comment.

Should any further information be required, please do not hesitate to contact me using the details provided below,

Regards

Christopher McGreal
New Business Development & Projects Manager

T: 612 9773 7000 E: christopher@bwes.com.au
F: 612 9773 0700 W: www.bwes.com.au
M: [REDACTED] A: 273 Milperra Rd, Revesby (Sydney), NSW 2212, Australia

Black & White Engineering Solutions Pty Limited
'providing clear solutions'

The information contained in this communication (including any attachment) is believed to be true and accurate. This communication (including any attachment) has been prepared by BWES and is based on the available information at the time of sending. The information contained in this communication (including any attachment) should be used as a guide only and may cease to be applicable if the product's design or application is altered. BWES does not take responsibility for any interpretation or decisions made by any party on the information provided in this communication (including any attachment).

Furthermore, the information contained in this communication (including any attachment) is confidential, may be subject to legal privileges, may constitute inside information, and is intended only for the use of the addressee. It is the property of BWES or its relevant affiliate. Unauthorized use, disclosure or copying of this communication (including any attachment) or any part thereof is strictly prohibited and may be unlawful. If you have received this communication (including any attachment) in error, please notify BWES immediately by return e-mail and destroy this communication and all copies thereof, including all attachments.

BWES will not be responsible for any injury, loss or damage suffered by any party who is not the intended recipient of this communication (including any attachment) acting or relying on any information or advice contained in this communication (including any attachment).

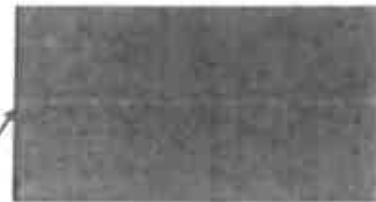
Product Safety Recall

ALDI takes product quality and safety very seriously, and wishes to advise all customers of a recall on the following product:

ALDI 'Prince Oxygen' Shower Gel 1L



**Batch Number
(B) 583048**



**Sold at all ALDI Stores from 19/02/15 to 10/03/15
in ACT, NSW, QLD and VIC**

Product description: ALDI 'Prince Oxygen' Shower Gel 1L;
Item: 26089737. Batch Number (B) 583048 identified on rear of product.
Supplied by Trend Laboratories Pty Ltd T/A TrendPac.

Defect: pH level is not to the specification.

Hazard: May cause irritation to skin and eyes.

What to do: Immediately cease use and wash affected area with water,
if irritation persists please consult a doctor.

Return the product to any ALDI Store for a full refund.

Contact Details: Call the support line on (02) 4388 8100 from 8.30am -
5pm EST (Mon-Fri) or afterhours between 5pm - 7pm (Mon-Fri) on
(02) 4388 8120. Alternatively you can email jkrishnan@trendpac.com.au.

**See www.recalls.gov.au for
Australian Product Recall Information**