

Tillig, Louise

From: Leach, Joshua
Sent: Thursday, 3 March 2016 4:02 PM
To: Leach, Joshua
Subject: FW: Recall Notification to the Minister under Section 128 of the Australian Consumer Law for the 'Prince Oxygen' Shower Gel 1L, Item Code (PLU) 26089737 [SEC=UNCLASSIFIED]

Security Classification:
UNCLASSIFIED

Joshua Leach
Senior Recalls Officer | Hazard, Analysis and Management Section | Consumer Product Safety Branch
Australian Competition & Consumer Commission
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From: Recalls
Sent: Tuesday, 17 March 2015 1:42 PM
To: Christopher McGreal; Recalls
Cc: Elaine Clayton; Geoffrey Booth; Lloyd Knipe
Subject: RE: Recall Notification to the Minister under Section 128 of the Australian Consumer Law for the 'Prince Oxygen' Shower Gel 1L, Item Code (PLU) 26089737 [SEC=UNCLASSIFIED]

Hello Christopher

I have called and left a message. We have prepared the recall for launch tomorrow, using the wording in the proposed notice. The unpublished draft text is listed below. If you have an image of the arrow pointing to the rear of the bottle and to the batch code that would be appreciated.

You can reach me on 02 6243 1262.

Aldi—'Prince Oxygen' Shower Gel 1L

PRA number: 2015/14605
Date published: 18th March 2015



Product information

Product description

ALDI 'Prince Oxygen' Shower Gel 1L

Identifying features

Item: 26089737, Batch Number (B) 583048 identified on rear of product. Supplied by Trend Laboratories Pty Ltd T/A TrendPac.

What are the defects?

pH level is not to the specification.

What are the hazards?

May cause irritation to skin and eyes.

Dates available for sale

- **19th February 2015 - 10th March 2015**

Where the product was sold

- Australian Capital Territory
- New South Wales
- Queensland
- Victoria

Traders who sold this product

Aldi

Supplier

Trend Laboratories Pty Ltd t/a TrendPac

What should consumers do?

Immediately cease use and wash affected area with water, if irritation persists please consult a doctor. Return the product to any ALDI Store for a full refund.

Contact Details: Call the support line on (02) 4388 8100 from 8.30am - 5pm EST (Mon-Fri) or afterhours between 5pm - 7pm (Mon-Fri) on (02) 4388 8120. Alternatively you can email jkrishnan@trendpac.com.au.

Advertisements and supporting documentation

- 📎 [Prince Oxygen Shower Gel Recall Notice Ad.pdf](#) (200.9 KB)

Joshua Leach

Senior Recalls Officer

Product Safety Branch

Australian Competition and Consumer Commission

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Ph: 6243 1262

Make safe — Buy safe — Use safe Find out how at www.productsafety.gov.au

From: Christopher McGreal [<mailto:christopher@bwes.com.au>]

Sent: Tuesday, 17 March 2015 12:31 PM

To: Recalls

Cc: Elaine Clayton; Geoffrey Booth; Lloyd Knipe

Subject: RE: Recall Notification to the Minister under Section 128 of the Australian Consumer Law for the 'Prince Oxygen' Shower Gel 1L, Item Code (PLU) 26089737

Importance: High

Dear ACCC Product Safety Branch,

Could someone please call me in regards to the recall of the 'Prince Oxygen' Shower Gel 1L. Who is the best contact at the ACCC for this recall?

The attached recall notice is being released to be used in-store at ALDI Stores. I will provide an update when this has been completed, so that the recall can be published on the ACCC Recalls Australia website.

Regards

Christopher McGreal
New Business Development & Projects Manager

T: 612 9773 7000 E: christopher@bwes.com.au
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M: [REDACTED] A: 273 Milperra Rd, Revesby (Sydney), NSW 2212, Australia

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From: Christopher McGreal
Sent: Thursday, 12 March 2015 4:28 PM
To: 'recalls@recalls.gov.au'
Cc: 'Angela.OShea@aldi.com.au'; 'Kelly Taylor'; 'Jason Krishnan'; Elaine Clayton; Geoffrey Booth; Lloyd Knipe
Subject: Recall Notification to the Minister under Section 128 of the Australian Consumer Law for the 'Prince Oxygen' Shower Gel 1L, Item Code (PLU) 26089737
Importance: High

To the Hon Bruce Billson,

We are writing on behalf of our client Trend Laboratories Pty Ltd T/A TrendPac with respect to their 'Prince Oxygen' Shower Gel 1L, Item Code (PLU) 26089737 available which was first sold from 19th February 2015 to 10th March 2015 at ALDI Stores. As required, we hereby make notification that this product is being voluntarily recalled under Section 128 of the Australian Consumer Law.

We have elected to make this notification by email, and ask that the recall not be published on recalls.gov.au until we have received confirmation from your office that the proposed recall notice artwork is acceptable and communicated the recall to all stores. We foresee this process being finalised by close of business on Tuesday 17th March 2015. As such the recall can be published on Wednesday 18th March 2015.

The attached document contain the information requested as part of the ACCC's online recall submission process. A proposal of the recall notice artwork is also attached for your comment.

Should any further information be required, please do not hesitate to contact me using the details provided below,

Regards

Christopher McGreal
New Business Development & Projects Manager

T: 612 9773 7000 E: christopher@bwes.com.au
F: 612 9773 0700 W: www.bwes.com.au
M: [REDACTED] A: 273 Milperra Rd, Revesby (Sydney), NSW 2212, Australia

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