

Released under FOI

McBey, Kim

From: Allison Yeoland <AYeoland@secureparking.com.au>
Sent: Tuesday, 14 March 2017 11:07 AM
To: Monforte, Marie
Cc: Launder, Guy; McBey, Kim; Brett Mathews; Garth Mathews
Subject: RE: Secure Parking letter dated 25th January 2017 [SEC=UNCLASSIFIED]

Hi Marie

Thank you for your response. As per your advice below, I have meet with CBA today. They confirmed the blended rate includes the fee for debit and credit cards processed by Automated Pay Stations as the APS payment process is card not present processed through MIGS.

Regards,

Allison Yeoland
Chief Financial Officer

Secure Parking Pty Ltd.
Level 13, 100 Miller Street
North Sydney NSW 2060
Telephone: (02) 8912 4918 Facsimile: (02) 9959 3314 Mobile: [REDACTED]
www.secureparking.com.au



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From: Monforte-Strati, Marie [mailto:marie.monforte@acc.gov.au]
Sent: Tuesday, 28 February 2017 4:00 PM
To: Allison Yeoland <AYeoland@secureparking.com.au>
Cc: Launder, Guy <guy.launder@acc.gov.au>; McBey, Kim <kim.mcbey@acc.gov.au>
Subject: RE: Secure Parking letter dated 25th January 2017 [SEC=UNCLASSIFIED]

Dear Ms Yeoland

Re: Alleged Excessive Surcharging by Secure Parking Pty Ltd (Secure Parking)

Thank you for providing the requested information to the Australian Competition and Consumer Commission on 9 February and 17 February 2017. We have now completed our assessment of the matter and based on the information provided to us, we do not intend to take any further action at this time.

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From an assessment of the materials provided to us, we understand that the blended rate of [REDACTED] that is charged to Secure Parking by its Acquirer is a blended rate for both credit and debit schemes. We note that there was some degree of uncertainty around this, and in the event that this is not the case, Secure Parking may be charging excessively for payments made using debit cards. Whilst we currently do not consider this to be the case, we strongly recommend that Secure Parking seeks the relevant advice from its Acquirer to confirm that its blended rate is for both credit and debit schemes.

We appreciate your cooperation with our inquiry. If you have any questions about this matter, please feel free to contact myself or Guy Launder on 07 3835 4666.

Kind Regards
Marie Monforte

From: Biesot, Claire
Sent: Wednesday, 22 February 2017 10:25 AM
To: 'Allison Yeoland'
Cc: Monforte-Strati, Marie
Subject: RE: Secure Parking letter dated 25th January 2017 [SEC=UNCLASSIFIED]

Dear Ms Yeoland,

We confirm receipt of your email of 9 February 2017, attaching Secure Parking Pty Ltd's response to the request for information dated 25 January 2017.

We are currently considering your correspondence and supporting information.

We will revert to you in due course about the progress of our assessment of this matter. In the meantime, if you have any questions please do not hesitate to contact Marie Monforte by telephone on (07) 3835 4666, or by email.

Thank you for your patience.

Kind regards,

Claire Biesot
Investigator | Enforcement Queensland and Northern Territory
Australian Competition & Consumer Commission
PO Box 12241 BRISBANE Q 4003 | Level 24 400 George Street BRISBANE Q 4000 | www.accc.gov.au
T: +61 7 3835 4665 | F: +61 7 3835 4653

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From: Allison Yeoland [<mailto:AYeoland@secureparking.com.au>]
Sent: Thursday, 9 February 2017 3:25 PM
To: Monforte-Strati, Marie; Brisbane Reception
Cc: Garth Mathews; Brett Mathews
Subject: Re: Secure Parking letter dated 25th January 2017

Dear Guy

Find attached response to the ACCC letter dated 25th January 2017.
Please call or email if you have any questions. My contact details are:

- Direct line: (02) 8912 4918
- Email: ayeoland@secureparking.com.au

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Regards,

Allison Yeoland
Chief Financial Officer

Secure Parking Pty Ltd.
Level 13, 100 Miller Street
North Sydney NSW 2060
Telephone: (02) 8912 4918 Facsimile: (02) 9959 3314 Mobile: [REDACTED]

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