

**Australian Competition and Consumer Commission**  
**MARS Matter Summary for Matter No: 1233179**

Branch: Legal Branch  
Office: Canberra  
Requestor: William Herron

Item	Description
	Matter Id: 1233179
	Complainant: [REDACTED]
	Address: SA 5065
	Work Phone / Home Phone / Mobile / Fax / E-mail: [REDACTED]
	Method of Contact: Telephone
	Matter Created By: McKay, Derryn in Canberra on 26-Mar-2012
	Complaint Date: 26-Mar-2012
	Ministerial: NO
	Trader: Coles Group Ltd - Woolworths Ltd (Use for all supermarket entries) -
	Is the Complainant a Small Business? NO
	Is the Complaint ABOUT a Small Business? NO
	Is the matter about a Franchise? NO
	Conduct: MISC : : Trade Practices Act - General inquiry
	ANZSIC Code: 4279
	Product / Service: supermarket
	Matter Description: C is a customer of T1/T2 and would like to complain about not being able to buy certain products in T1/T2. C says it is difficult for companies to meet the pricing requirements of T1/T2. C would like to complain about this situation.
	Response / Pamphlets Sent: The information that you have provided does not appear to fall within the scope of the CCA however, your info will be recorded in order to establish a pattern of conduct. Refer C to compliance and enforcement policy
	Complaint Actions: Intelligence
	Referred: NO
	Escalated: NO
	Is the call from a disadvantaged or vulnerable consumer? NO
	Is the call about an on-line trader or e-commerce issue? NO
	Matter Type: Complaint