

**Australian Competition and Consumer Commission**  
**MARS Matter Summary for Matter No: 1234978**

Branch: Legal Branch  
Office: Canberra  
Requestor: William Herron

Item	Description
	Matter Id: 1234978
	Complainant: [REDACTED]
	Address: SA 5070
	Work Phone / Home Phone / Mobile / Fax / E-mail: [REDACTED]
	Method of Contact: Telephone
	Matter Created By: Drayton, Annaliese in Canberra on 28-Mar-2012
	Complaint Date: 28-Mar-2012
	Ministerial: NO
	Trader: Not Applicable N/A/Unknown/Anonymous - Coles Supermarkets Australia Pty Ltd (Use for all Coles Supermarkets) - Woolworths Ltd (Use for all supermarket entries) -
	Is the Complainant a Small Business? NO
	Is the Complaint ABOUT a Small Business? NO
	Is the matter about a Franchise? NO
	Conduct: IV : : General - no breach - including refusal to deal/supply
	ANZSIC Code: 4279
	Product / Service: retail n e c
	Matter Description: C called a supplier of semi-dried figs in relation to why they had gone off the shelves. T1 said they were out of season. T1 only supplies to sell to T3 and have contracted not to sell to T2. C wants to know if this is legal. C does not want to provide the details of the supplier
	Response / Pamphlets Sent: Adv C that T's are generally not obliged to supply you with particular products or services; they are free to make their own decisions about who they deal with. Only certain situations would a R2D raise concerns - for example where there are agreements between competitors or along the supply chain that would SLC or a misuse of market power Discuss exclusive dealing.
	Complaint Actions: Intelligence
	Referred: NO
	Escalated: NO
	Is the call from a disadvantaged or vulnerable consumer? NO
	Is the call about an on-line trader or e-commerce issue? NO
	Matter Type: Complaint