

**Australian Competition and Consumer Commission**  
**MARS Matter Summary for Matter No: 1238413**

Branch: Legal Branch  
Office: Canberra  
Requestor: William Herron

Item	Description
	Matter Id: 1238413
	Complainant: [REDACTED]
	Address: [REDACTED] SA 5033
	Work Phone / Home Phone / Mobile / Fax / E-mail: [REDACTED]
	Method of Contact: Electronic Mail
	Matter Created By: Otero, Kylie in Canberra on 10-Apr-2012
	Complaint Date: 28-Mar-2012
	Ministerial: NO
	Trader: Woolworths Ltd (Use for all supermarket entries) -
	Is the Complainant a Small Business? NO
	Is the Complaint ABOUT a Small Business? NO
	Is the matter about a Franchise? NO
	Conduct: IV : 46 : Misuse of market power - n e c
	ANZSIC Code: 4110
	Product / Service: grocery retail
	Matter Description: On TV I saw that the ACCC is investigating reports of suppliers being badly treated by the Coles and Woolworths. The show called for people to speak out, no one was apparently brave enough to do so. I went online to see how I could make my complaint (which is closely related) and there is no link to this investigation that people can use (or find easily, if I missed it) on your website.  My local Liberty petrol station on Marion Rd, is being forced out of business because Woolworths opened a new one right next door. I have photos I can send.
	Response / Pamphlets Sent: Diss with C misuse of market power. Adv C to send in supporting evidence of this claim.
	Complaint Actions: NONE
	Referred: NO
	Escalated: NO
	Is the call from a disadvantaged or vulnerable consumer? NO
	Is the call about an on-line trader or e-commerce issue? NO
	Matter Type: Inquiry