

Tillig, Louise

From: do_not_reply@accc.gov.au
Sent: Wednesday, 27 May 2015 11:49 AM
To: nmartindale@bunnings.com.au
Subject: Mandatory report submitted (MR10844) [SEC=UNCLASSIFIED]

Thank you for submitting your mandatory report. This automatic reply is to confirm that your report has been received by the Australian Competition and Consumer Commission.

Please retain a copy of this receipt for your records.

Receipt number

MR10844

Please quote this number if contacting ACCC staff about this report

Date submitted

27th May 2015, 11:49:13

Product recall

As the product identified in your mandatory report has been associated with the death or serious injury or illness of a person you should consider whether a voluntarily recall of your product is required. Further information on conducting a recall can be found at www.recalls.gov.au.

To submit a recall notification with your details pre-filled please use the link below. If you are unable to complete a recall notification at this time, you may wish to copy this hyperlink for use at a later stage.

<http://www.productsafety.gov.au/tag.RedirectToRecallForm?mandatoryReportItemId=1013728&key=a51f00938893f21d34ca4bcfee01bcbbcd65a8b8>

Updating this mandatory report

If further details on this mandatory report become known, or if you believe information submitted in this mandatory report may be incorrect, you can submit updated information to the ACCC by clicking the

following link:  Update this mandatory report

Submitted mandatory report

Incident details

Who advised you of the incident	Customer feedback
Date you were made aware of this incident	26 th May 2015
State where incident occurred	QLD
How did this incident occur	Customer using BBQ when [REDACTED] was sprayed by grease from the grease drip

Is this report about a food or drink product? tray.
No

Injured persons

Injured person (1)

What occurred Serious injury or illness
Describe the death, serious injury or illness (including onset time if food related) Burns to leg from grease
Incident date [REDACTED]
Gender [REDACTED]
Age [REDACTED]
Name [REDACTED]
Injured party's contact details

Product information

Product name Jumbuck BBQ
Product description 4 Burner Flat plate BBQ
Identifying numbers (e.g. Serial Numbers, Batch Codes etc)
Country of manufacture China
Years the product has been in the Australian market
Locations where the product is available for sale

- Nationally (all states and territories)
- Retailer (includes restaurants, caterers etc)

Role(s) you have in the supply of this product

Countries where you exported the product (leave blank if you did not export the product)
Contact details of who supplied the product to you
The quantities manufactured, imported, exported and/or supplied within Australia. Include units and date ranges where appropriate. The quantities may be approximate:
PRA number (if product has previously been recalled)
Intended age group for this product

Action taken

What action have you taken or intend to take in relation to the product or service Investigation is under way.

Additional Information/Comments

Additional information or comments We have no other similar incidents with this product.

Reporter details

Business name Bunnings Group Limited
Business ABN
Contact name Nathan Martindale
Contact position Compliance Administration Manager
Phone (1) (03) 8831-9119
Phone (2)
Fax
Email nmartindale@bunnings.com.au
Address line 1 16-18 Cato Street
Address line 2
Suburb Hawthorn East
State VIC
Postcode 3123
Country Australia

Consent to disclosure

Consent was provided for the following statement:

I consent to disclosure of this notice to one or more of the following government regulators on the understanding that any such disclosure would continue to be treated as confidential by the receiving party:

- Therapeutic Goods Administration (for notices relevant to therapeutic goods);
- Australian Pesticides and Veterinary Medicines Authority (for notices relevant to pesticides and veterinary medicines);
- Food Standards Australia New Zealand (for notices relevant to food) and the following state and territory food regulators: NSW Food Authority, ACT Government Health Directorate, Victorian Department of Health, Queensland Health, SA Department of Health, NT Department of Health & Human Services, Tasmanian Department of Health & Human Services, Department of Health WA;
- Ministry of Business, Innovation and Employment (for notices relevant to product safety in New Zealand);
- Department of Infrastructure and Transport (for notices relevant to motor vehicles);
- Energy Safe Victoria, Queensland Electrical Safety Office, Queensland Petroleum and Gas Inspectorate, Office of the Technical Regulator South Australia, NT WorkSafe, EnergySafety WA, ACT Planning and Land Authority, Workplace Standards Tasmania (for notices relevant to gas or electrical safety);
- Staff of ACT Office of Regulatory Services, NSW Fair Trading, QLD Office of Fair Trading, SA Attorney General's Department, TAS Consumer Affairs and Fair Trading, VIC Consumer Affairs and WA Department of Commerce (for notices relevant to incidents that occurred in these jurisdictions).

Please note that this consent operates in addition to the exceptions to the confidentiality of notices provided for in s.132A(2).