

Released under FOI

Gregoric, Daniel

From: Karam, John <Johnny.Karam@Mattel.com>
Sent: Tuesday, [REDACTED] 4:59 PM
To: Product Safety
Cc: Szyszko, Anne
Subject: TRIM: RE: Injury Notification [DLM=For-Official-Use-Only]

Follow Up Flag: Follow up
Flag Status: Completed

Dear Kathryn,

I have reviewed the receipt and note that John Karam's state of residence is incorrect. It should be Victoria. I confirm that the information was provided by Mattel on a confidential basis.

Regards
John

From: Product Safety [mailto:productsafety@acc.gov.au]
Sent: Tuesday, [REDACTED] 2012 12:06 PM
To: Szyszko, Anne; Product Safety
Cc: Karam, John
Subject: RE: Injury Notification [DLM=For-Official-Use-Only]

Hi Anne

I have added this in to our system using our mandatory reporting form which can be found at www.productsafety.gov.au. Please feel free to use this form in future reports if you like. I have requested that a receipt be sent to John Karam for his information. Please review the receipt to ensure you are happy with the transfer of information to the form. Can you confirm if there is consent to disclose in this instance? As a default I chose no, but can modify if there is consent.

Regards

Kathryn Burela

Senior Project Officer - Recalls & Hazard Assessment Section | Product Safety Branch
Australian Competition & Consumer Commission
23 Marcus Clarke Street Canberra 2601 | <http://www.accc.gov.au> | <http://www.productsafety.gov.au> | <http://www.recalls.gov.au>
T +61 2 6243 1145

 Please consider the environment before printing this email.

From: Szyszko, Anne [mailto:Anne.Szyszko@Mattel.com]
Sent: Monday, [REDACTED] 2:07 PM
To: Product Safety
Cc: Karam, John
Subject: RE: Injury Notification [DLM=For-Official-Use-Only]

Hi Kathryn,

Mattel Pty Ltd received an email on [REDACTED] reporting the incident, however, it was only on [REDACTED] when Mattel called the consumer to follow up on the email that the customer advised Mattel Pty Ltd that [REDACTED]
[REDACTED]

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Kind regards,
Anne Szyszko - Senior Supply Chain & Compliance Analyst
Mattel Aust / NZ
Email anne.szyszko@mattel.com

From: Product Safety [<mailto:productsafety@accc.gov.au>]
Sent: Monday, [REDACTED] 1:42 PM
To: Szyszko, Anne
Cc: Karam, John; Product Safety
Subject: RE: Injury Notification [DLM=For-Official-Use-Only]

Hello

Thank you for submitting mandatory report details. Can you please advise when Mattel was made aware of the incident by the consumer.

Regards

Kathryn Burela

Senior Project Officer - Recalls & Hazard Assessment Section | Product Safety Branch
Australian Competition & Consumer Commission
23 Marcus Clarke Street Canberra 2601 | <http://www.accc.gov.au> | <http://www.productsafety.gov.au> | <http://www.recalls.gov.au>
T: +61 2 6243 1145



Please consider the environment before printing this email.

From: Szyszko, Anne [<mailto:Anne.Szyszko@Mattel.com>]
Sent: Monday, [REDACTED] 12:20 PM
To: Product Safety
Cc: Karam, John
Subject: Injury Notification

Good afternoon,

Please find attached injury notification form.

Kind regards,
Anne Szyszko - Senior Supply Chain & Compliance Analyst
Mattel Aust / NZ
Email: anne.szyszko@mattel.com

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