

Tillig, Louise

From: Shanks, Tanya
Sent: Thursday, 26 March 2015 5:00 PM
To: 'Bronwyn Gallacher'
Cc: 'Compliance@aldi.com.au'
Subject: RE: TRIM: Shower Gel - Mandatory Report 9922. [DLM=For-Official-Use-Only]

Dear Bronwyn,

Thank you for sending through the below information and attachments, it is appreciated. Mr Leach has advised the questions were triggered following information BWES/Trendpac supplied for the recent recall, hence the communication was sent directly to them. On reviewing these questions, I note that some questions are Aldi specific.

Below I have included the questions that may require input from both Aldi and Trendpac,

1. Does Aldi have specification documents for the product and if so, could you please forward them?
2. Does Aldi or the up-stream supplier of the goods conduct regular inspections of batches of the goods, and if so, at what stages of production and distribution are the goods inspected? For example, are production-line tests conducted, pre-shipment inspections carried out, batch tests performed, etc.?
3. Have there been any other incidents or injuries associated with this product that have been reported to Aldi or Trendpac?
4. Does Aldi seek evidence that Quality Management Systems are in place with all suppliers of goods that Aldi sells? If so, under what circumstances of supply and in what form?
5. What other products does Trendpac supply to Aldi?

These questions I believe are Trendpac specific

1. How many batches of the product in total were distributed through Aldi stores?
2. Have any retail samples been tested to date or only retention samples?
3. Have there been any other incidents or injuries associated with this product that have been reported to Trendpac?
4. What is the product's pH supposed to be according to the product specifications?
5. What is the affected batch's pH level?
6. How does TrendPac account for the product's variation from product specifications?

It would be appreciated if BWES/Tendpac/Aldi could provide responses where appropriate.

regards

Tanya Shanks

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From: Bronwyn Gallacher [<mailto:bronwyn@cclconsultants.com.au>]
Sent: Monday, 23 March 2015 6:00 PM
To: Shanks, Tanya
Cc: 'Compliance@aldi.com.au'
Subject: TRIM: Shower Gel - Mandatory Report 9922.

Dear Tanya,

Please find attached communications from ALDI in relation to the ACCC's correspondence regarding the Prince Shower Gel product.

I wish to advise that it has recently come to my attention that Mr Joshua Leach, ACCC Senior Recalls Officer of Product Safety Branch, has contacted BWES/Trendpac in relation to the the same case MR9922, B# 580575 because of the association with the recalled batch (# 583048). Could you please confirm whether his communication relate solely to supplier or were they are relevant to ALDI? If the communications are relevant to ALDI, could you please kindly remind Mr Leach about ALDI's communication protocol with the ACCC that we discussed last week, and ask him to email the correspondence to myself and compliance@aldi.com.au. I will await your confirmation about this matter prior to ALDI responding to this matter should it be required.

Finally, thank you for following up about ALDI's communication protocol last week. As discussed, your assistance is greatly appreciated.

Please do not hesitate to contact me if you wish to discuss this matter on 04332929777.

Thank you.

Cheerio
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