

Tillig, Louise

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**From:** Rafa! Puchalski <RPuchalski@bunnings.com.au>  
**Sent:** Wednesday, 17 June 2015 7:42 AM  
**To:** Aldrich, Julie  
**Cc:** Nathan Martindale  
**Subject:** FW: Jumbuck BBQ - MR10844 - CHR15/1429 - Additional Information Requested [SEC=UNCLASSIFIED]  
**Attachments:** Clearinghouse Record for Jumbuck 4 Burner BBQ.DOCX; HS-GG008D (Current).pdf  
**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Hi Julie,

Each of the 4 incidents you listed relates to a different model and specification of bbq. Each have been tested and ultimately certified by the AGA.

In order of incident:

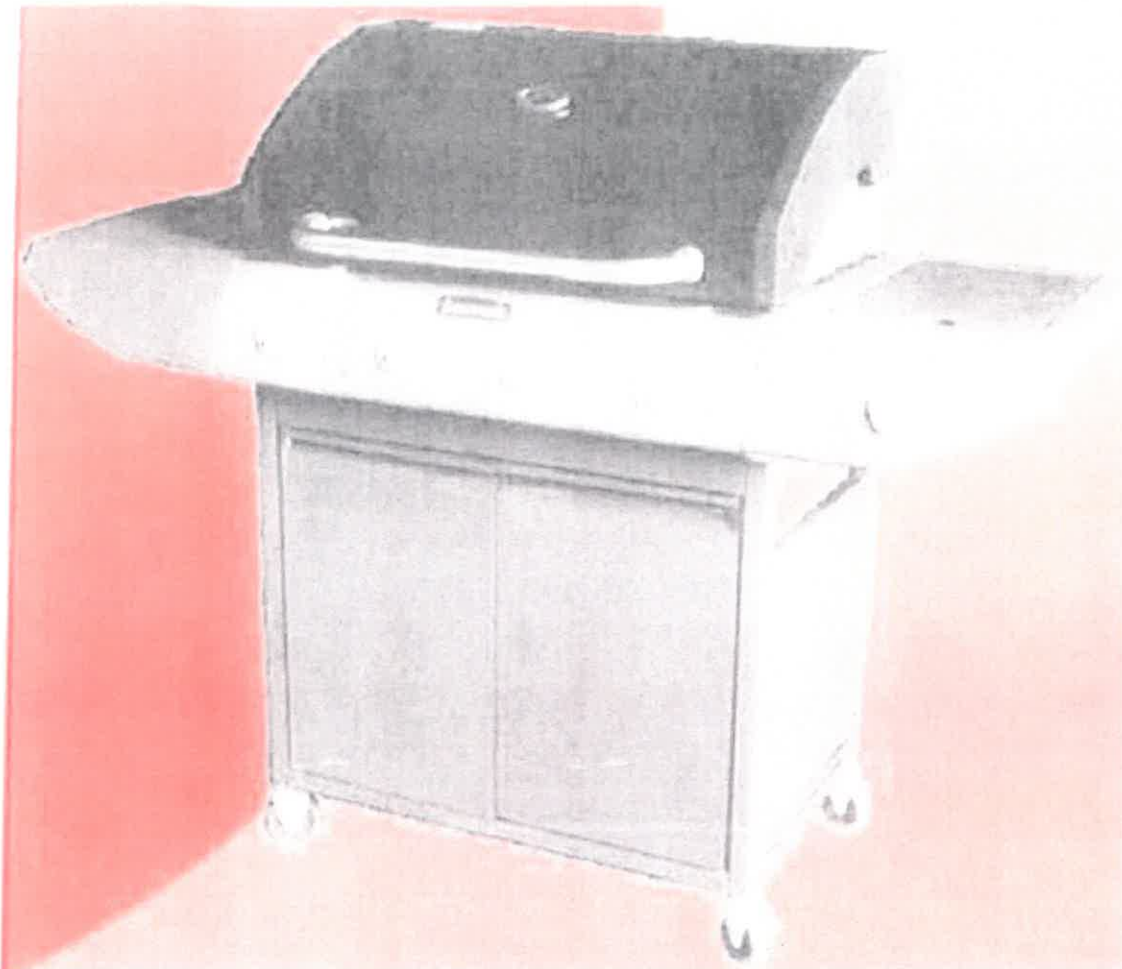
**Item Number 3170240 (model HSGG006W) – 4 burner hooded bbq with timber trolley & stainless steel fascia – deleted product**



**Item Number 3170546 (model HSGG006B) – 4 burner hooded bbq with powder coated steel trolley & fascia – deleted product**



**Item Number 3170976 (HSUM006SB) – 4 burner hooded bbq with steel cabinet & side burner – \$198.00 current range**



Item Number 3170544 (model HSGG008D) – 4 burner flat top hot plate bbq with steel trolley - deleted product



So the last incident refers to Item Number 3170544 (above) – 4 burner flat top hot plate bbq with steel trolley – which is a deleted product (AGA certificate attached).

The alleged injury was partial thickness burns to customer's lower limbs.

The hospital lists the cause of the incident as hot oil from BBQ hitting [REDACTED] eg.

It appears the customer didn't maintain [REDACTED] bbq and didn't regularly empty the oil collected in the drip compartment.

Considering each incident relates to a different bbq do you still want us to provide copies of the relevant AGA certificates or is the one attached for the current incident sufficient?

Best regards,

Rafal Puchalski  
Risk / Sustainability Administration Manager

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**From:** Aldrich, Julie [<mailto:Julie.Aldrich@accc.gov.au>]

**Sent:** Tuesday, 2 June 2015 5:27 PM

**To:** Nathan Martindale

**Cc:** Minuta, Tony

**Subject:** FW: Jumbuck BBQ - MR10844 - CHR15/1429 - Additional Information Requested [SEC=UNCLASSIFIED]

Dear Mr Martindale,

Thank you for submitting Mandatory Report: MR10844, Jumbuck BBQ , where you reported that a consumer suffered an injury.

To assist us in conducting an assessment on the report, I would be grateful if you could provide further information regarding the incident:

1. Could you please provide us with the name, brand, model of the product and any batch numbers and barcode numbers regarding this product.
2. Could you please send us a photo of the product.
3. Has this product been tested against the requirements of a relevant Australian or International Standard? If so, please provide copies of test reports.
4. Please provide details of the severity and extent of the injury, and details regarding whether medical treatment was sought.

Attached is a table of previous Mandatory Reports submitted by Bunnings associated with Jumbuck BBQ's. We would like to establish if these injuries have been caused by the same model of BBQ and would appreciate if you could provide the following:

1. The name, brand, model of the product and any batch numbers and barcode numbers regarding this product(s).
2. A photo of the product(s).
3. Has this product(s) been tested against the requirements of any relevant Australian or International Standard? If so, please provide copies of test reports.

I would be grateful if you could please respond to our enquiries by close of business on the 15<sup>th</sup> June, 2015.

Thank you for your assistance with this enquiry. Should you wish to discuss this e-mail further please feel free to contact me on (08) 9325 0668.

**Julie Aldrich**  
 Project Officer | Recalls & Hazard Assessment Section, Product Safety  
**Australian Competition & Consumer Commission**  
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CHR Record No.	Registered Date	Title	Synopsis	Injury	Source	Source Type
CHR13/2616 MR6441	27/09/2013	Jumbuck 4 Burner BBQ Timber 4 Burner BBQ	Customer claims the BBQ "blew up" causing burns to face and lungs. Whilst cleaning the drip plate the customer cut [redacted] hand on the edge, the drip plate fell and cut into [redacted] right wrist. Additional Info: Awaiting return of the BBQ to allow investigation.	Burns to face and lungs.	Bunnings Group Limited	Mandatory Report
CHR13/2809 MR6588	15/10/2013	Jumbuck 4 Burner BBQ 4 Burner BBQ	Customer was assembling a BBQ and cut [redacted] thumb on a piece of the BBQ. Additional Info: There has been a delay in reporting as we were not originally made aware of the incident. It went through an unusual channel.	Cut to right wrist.	Bunnings Group Limited.	Mandatory Report.
CHR15/333 MR9983	04/02/2015	Jumbuck 4 Burner BBQ 4 Burner BBQ	Customer using BBQ when [redacted] was sprayed by grease from the grease drip tray. Additional Info: We have no other similar incidents with this product.	Cut thumb. Laceration and cut tendon to left hand.	Bunnings Group Limited.	Mandatory Report.
CURRENT CHR15/1429 MR10844	27/05/2015	Jumbuck BBQ 4 Burner Flat Plate BBQ		Burns to legs.	Bunnings Group Limited.	Mandatory Report.

### Clearinghouse Record for Jumbuck 4 Burner BBQ



# AGA CERTIFIED PRODUCT

Certificate Holder: **GENESIS AUSTRALIA CORPORATION PTY LTD**

ABN/ACN No. (if applicable): **093 833 213**

Manufacturer: **ZHONGSHAN FUHUA GAS APPLIANCE CO. LTD.**

Agent (If applicable): **N/A**

Type of Appliance: **2 BURNER FREESTANDING & 4 BURNER TROLLEY BARBECUES**

Model No. & Description: **JUMBUCK**  
*(Refer [www.gas.asn.au](http://www.gas.asn.au) for more details)* **HS-GG007N, HS-GG007B (2 Burner)**  
**HS-GG006, HS-GG006D, HS-GG008D, HS-GG008J (4 Burner)**

Relevant Standard(s): **AS 4557 – 2004**  
**(Incorporating Amendment 1 and 2)**

Gas Type(s): **Universal LP**

This is to certify that the particular **BARBECUE** specifically described herein and supplied to The Australian Gas Association (hereafter called the AGA) by the Certificate Holder named above has been subject to "type-testing" and assessed by the AGA to comply with the requirements of the AGA's Product Certification Scheme for Type Tested Gas Products.

**This Certificate is issued on the express conditions that:**

- (i) The Certificate Holder undertakes to comply with the Rules Governing The AGA's Product Certification Scheme (hereafter called the Rules Governing);
- (ii) The Certificate Holder undertakes to affix the AGA's Certification Badge (an image of which is endorsed hereon) to every appliance of the above-named model(s) throughout the currency of the certification;
- (iii) This Certificate remains the property of the AGA; and
- (iv) The AGA reserves the right to cancel this Certificate in accordance with the Rules Governing, and in such an event the Certificate Holder undertakes to surrender the Certificate and Certification Badges to the AGA upon request.



  
Reviewing Officer

  
Certificate Authorised

Certificate first issued: **21 May 2004**

Certificate No: **6575**

This copy valid from: **14 April 2015**

Refer specification issue: **1.3**