

Released under FOI

Gregoric, Daniel

From: Szyszko, Anne <Anne.Szyszko@Mattel.com>
Sent: Monday, [REDACTED] 2:07 PM
To: Product Safety
Cc: Karam, John
Subject: TRIM: RE: Injury Notification [DLM=For-Official-Use-Only]

Follow Up Flag: Follow up
Flag Status: Completed

Hi Kathryn,

Mattel Pty Ltd received an email on [REDACTED] reporting the incident, however, it was only on [REDACTED] when Mattel called the consumer to follow up on the email that the customer advised Mattel Pty Ltd that [REDACTED]

Kind regards
Anne Szyszko - Senior Supply Chain & Compliance Analyst
Mattel Aust / NZ
Email: anne.szyszko@mattel.com

From: Product Safety [mailto:productsafety@accg.gov.au]
Sent: Monday, [REDACTED] 1:42 PM
To: Szyszko, Anne
Cc: Karam, John; Product Safety
Subject: RE: Injury Notification [DLM=For-Official-Use-Only]

Hello

Thank you for submitting mandatory report details. Can you please advise when Mattel was made aware of the incident by the consumer.

Regards

Kathryn Burela

Senior Project Officer - Recalls & Hazard Assessment Section | Product Safety Branch
Australian Competition & Consumer Commission
23 Marcus Clarke Street Canberra 2601 | <http://www.accc.gov.au> | <http://www.productsafety.gov.au> | <http://www.recalls.gov.au>
T +61 2 6243 1145

 Please consider the environment before printing this email

From: Szyszko, Anne [mailto:Anne.Szyszko@Mattel.com]
Sent: Monday, [REDACTED] 12:20 PM
To: Product Safety
Cc: Karam, John
Subject: Injury Notification

Good afternoon,

Please find attached injury notification form.

Released under FOI

Kind regards,
Anne Szyszko - Senior Supply Chain & Compliance Analyst
Mattel Aust / NZ
Email: anne.szyszko@mattel.com

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